

## Library Council Meeting Minutes

April 9, 2013, Room 1170, McCain Building, 9:30 – 11:00

**Present:** Jennifer Adams, Linda Aiken, Creighton Barrett, Linda Bedwell, Donna Bourne-Tyson, James Boxall, Geoff Brown, Ian Colford, Marc Comeau, Sandy Dwyer, Patrick Ellis, Allison Fulford, Melissa Helwig, Heather MacFadyen, Elaine MacInnis, Marlo MacKay, Oriel MacLennan, Gwendolyn MacNairn, Joyline Makani, Anne Matthewman, Shelley McKibbon, Lindsay McNiff, David Michels, Michael Moosberger, Gwyn Pace, Robin Parker, Janice Slauenwhite, Karen Smith, Sarah Stevenson, Margaret Vail

**Regrets:** Michelle Paon, Jason MacDonald, Sarah Jane Dooley, Helen Powell, Dominic Silvio

**Absent:** Phyllis Ross, Mark Lewis

1. The Agenda was adopted.
2. The Minutes of March 12, 2013 were approved without change.
3. Business arising
  - 3.1 David reminded Council that the terms for Chair and Secretary are one year; nominations for these positions will be solicited at the May meeting and transition of roles will occur in the June meeting.
4. Presentation: "Generating information: Using GIS to visualize and derive meaning from government data." Catherine McGoveran presented her research findings from her SIM Reading Course.
  - Using data sets about members of the 37<sup>th</sup> and 41<sup>st</sup> parliaments as requested from ParInfo, Catherine created map representations using ArcMap to show how visualization can increase the efficiency of communication and provide a friendlier interface.
  - Jennifer Strang co-supervised Catherine's project, and she received support and training from the GIS Centre.
5. Presentation: "The Use of Web 2.0 Tools in the Dalhousie Libraries." Laura Thorne and Sarah Nicholson presented their findings from a research study completed for their SIM Reading Course.
  - Laura and Sarah used surveys, focus groups, and faculty/staff interviews to determine how people at Dalhousie use Web 2.0 to interact with all 5 libraries. The goal of the research project was to identify needs and trends of current/historical use, to identify best practices, and to make recommendations for improvement. Most of the existing research focuses on larger American universities.
  - While participants expressed a very positive attitude toward the libraries, only 9% felt themselves to be actively engaged with the libraries online. 72.5% felt it was worthwhile to engage with the libraries online because the use of Web 2.0 is convenient, part of their regular routine, and enables collaboration/engagement/feedback.

- Facebook was found to be the most popular form of social media among participants.
  - Respondents claimed their lack of interaction with the libraries' Web 2.0 tools was due to the following main reasons: lack of awareness of these tools; library use was typically limited to books; preference for face-to-face interaction; sense that the information provided through Web 2.0 tools was lacking or available elsewhere.
  - All faculty members interviewed admitted to having little or no interaction with the libraries online. Faculty members were interested in more collaboration between the libraries and BBLearn.
  - The most used Web 2.0 tools were Live Help, and LibGuides. Libcasts, the LibVine blog, Facebook, Twitter, and video sharing had the most limited usage. Pinterest had no usage.
  - Laura and Sarah concluded that Web 2.0 cannot replace face-to-face contact but can be used to support it. Dal students are using Web 2.0 as part of their everyday lives but are not using it to engage with the libraries. The libraries' use of Web 2.0 should be more purposeful and more effectively promoted.
  - Laura and Sarah made the following recommendations: Create a Libraries 2.0 subcommittee, increase focus on Facebook and Twitter (and create Facebook pages for Kellogg and Dunn), include social media contributions from all librarians, consolidate video sharing accounts, and increase opportunities for faculty learning.
6. Donna made a presentation on the budget and invited questions from Council.
- The Budget Advisory Committee has recommended a 3.5% cut for all departments; for the Libraries this represents a cut of \$262,569 from the operating budget. The previously protected Collections budget has also been cut by 1% or \$64,000 for a total budget reduction of \$326,569. Cuts are cumulative while costs are going up.
  - These cuts will necessitate spending reductions in the following areas: student budgets, hours, the number of shifts available during statutory holidays, travel, supplies, matching funds for archives grants. Different uses for endowments are being investigated, and funding requests have been submitted to improve DalSpace.
  - Despite proposed cuts, the budget is still unbalanced by \$135,000; next year will see another 3.5% cut (carrying forward the difference will lead to a \$390,000 deficit next year).
  - Positions will need to be eliminated through retirements, voluntary separations ("Pathways to Retirement" document was recently created by HR). The hiring of two new librarians has been deferred and instead the two limited term positions have been renewed. Between 4 and 6 potential upcoming retirements are being tracked. Layoffs will be looked at only as a last resort.
7. University Librarian's Moment
- Donna will be attending ACRL 2013. Janice has distributed a login for the ACRL slides should anyone wish to follow the presentations.
  - York is being sued by Access Copyright.
  - In FASS, the Departments of Music and Theatre have started the process of merging, which has led to a new initiative in the library to improve services for performing arts students in the form of a proposal to establish space for the performing arts in the library. Joyline and Karen have

consulted with departments and Donna will be forwarding the PR text soon. Patrick mentioned that *Medical Problems of Performing Artists* might be linked to that collection.

## 8. Community Update

- Elaine announced that MacRae received a \$31,000 Project Ceres grant to digitize serial publications supporting historical agriculture in the region.
- A proposal has been submitted to start a seed library at MacRae next year.
- Linda reported that the UX & A committee is still analyzing LibQUAL+ results and hopes to have the report complete by end of month and presentations in each library branch by end of May. Peer analysis will have to wait until the summer. Linda also announced that the AiA proposal was accepted to create a program providing one-on-one research assistance for at-risk students and study the impact (eventually extrapolating to library impact on student retention). Linda will be presenting on LibQUAL+ at EBLIP.
- Marlo will have a PR student doing a 6-week work term until June 7<sup>th</sup>. Marlo also mentioned that SMT received media training on Friday; Marlo will be offering the same training session as a pre-conference workshop at APLA.
- Robin is going to the Librarian Research Institute in Regina. She was also included in a CIHR application, has submitted to the Cochrane Colloquium as first author on a poster abstract, and is working on a systematic review with other MLA librarians.
- Melissa had a paper accepted to the physician-specific conference International Shared Decision-Making. She and her research partner will be finishing the scoping review and presenting in June. Melissa is also involved in a Canada-wide survey of the pharmacy community at several universities with pharmacy schools in order to find out how and for what purposes participants are using mobile devices, and preferences for mobile resources. The University of Alberta is the PI but Dalhousie hosted the survey (Melissa), and Ann is assisting with writing grant proposals for the qualitative follow-up interviews.
- Patrick reported that the Canadian Virtual Health Library is in process with a grant from CIHR. He will also be giving a presentation at APLA on the Nova Scotia Virtual Health Library.
- Sarah Jane co-authored a paper called "Influence of Discovery Search Tools on Science and Engineering e-books Usage" with librarians from UBC, U of T, and McGill. It was accepted to the American Society for Engineering Education conference proceedings, and will be presented in Atlanta in June. The paper looks at usage of engineering e-book packages after the implementation of a discovery layer, focusing on Summon and WorldCat. Sarah Jane also reminded Council that JoAnn Watson will be joining us in May for information about practicums. Louise Spiteri may now have a conflict that day because of APLA, so she will figure something out with regards to passing on information about reading courses.

- David announced that the Office of Institutional Assessment and Research is looking at doing some bibliographic citation research at Dalhousie. David has contacted the newly hired executive director, and she is looking forward to having a conversation with the libraries.
- Donna reported that Michael O'Sullivan, chair of the Assessment Group for the U15, brought in a consultant to look at a very powerful bibliometrics product. Donna will be meeting with the rep at ACRL to take another look at it.
- Gwendolyn will be giving a presentation at WILU entitled "Being Productive with PDFs & Apps & Mobile devices (Android & Apple)."
- Donna will be presenting at CLA with the UL of Queen's on different types of academic library reviews, and when to use them.
- Geoff was a speaker on a CAUL webinar about providing mobile services to library patrons.
- Mark Lewis has been elected to the executive board of CALL (Canadian Association of Law Librarians).

9. Date of next meeting: May 14, 2013