

Public Services Advisory Committee
September 20, 2011
G62, Killam Library

Present: Jennifer Adams, Ann Barrett, James Boxall, Geoff Brown, Ian Colford, Sharon Longard, Bill Maes, Michael Moosberger, Michelle Paon, Helen Powell, Karen Smith, Tina Usmiani

Regrets: Marc Comeau, Gwyn Pace

1. Approval of the agenda
 - a. approved
2. Minutes from June 14th meeting
 - a. approved
3. Business arising
 - a. none
4. Public Services matters
 - a. Update: Critical Thinking Initiative, Reference & Research Services for the Killam Library (S. Longard)
 - i. Sharon reported that the physical move of the Reference Desk was completed on Tuesday, August 30th. Half of the Reference Desk is being utilized for the Information Desk in the lobby while the other half is in the North Learning Commons serving as a Research Assistance Desk. There are also three work-stations behind the Research Assistance Desk for in-depth reference/research assistance. Hours for both of these desks remain the same as when the Reference Desk was in the South Learning Commons.
 - ii. Service at the new locations began on Wednesday, August 31st.
 - iii. Between August 31st and September 9th staff at the Information Desk responded to 940 questions while staff at the Research Assistance Desk responded to 57 questions.
 - iv. The reference phone number (494-3611) is now located at the Information Desk in the lobby. We are still awaiting the installation of wiring for a phone at the Research Assistance Desk.
 - v. Staff working at the Research Assistance Desk are currently using iPods (Face Time) to contact a back-up if additional assistance is required at that desk.
 - vi. The Information Desk is staffed by Circulation staff Monday – Friday between 10:00 a.m. – 5:00 p.m. and by Reference Interns between 5:00 – 8:00 p.m.
 - vii. Evaluation of this service model will take place sometime in 2012. This term will be used to get the service in place and user surveys will be conducted in January.
5. Collections matters (I. Colford)
 - a. Ian announced the following new acquisitions:
 - i. Literary Manuscripts: The Berg Collection -- Victorian Manuscripts from the Henry W. and Albert A. Berg Collection of The New York Public Library.
 - ii. Oregon PDF in Health & Performance -- 11,000+ dissertations and theses on biochemistry, biomechanics, dance, exercise physiology, history or philosophy of physical education, kinesiology, motor control, obesity, recreation, sports mar-

keting, sports medicine, sports pedagogy, sports psychology, and tests and measurements. 1948+

- iii. Oxford Bibliographies Online -- 8 subject modules: Atlantic history, International relations, Islamic studies, Medieval Studies, Renaissance and Reformation, Social work, Sociology, Classics.
- iv. Bibliography of Asian Studies -- 787,000 references to books, journal articles, monographs, chapters in edited volumes, proceedings, anthologies, and Festschriften, etc., published from 1971 until the present day.
- v. INSPEC -- Bibliographic citations and abstracts from publications in the fields of physics, electrical and electronic engineering, computer science, control engineering, information technology, manufacturing and mechanical engineering, operations research, material science, oceanography, engineering mathematics, nuclear engineering, environmental science, geophysics, nanotechnology, biomedical technology and biophysics.
- vi. Public Affairs Index -- Bibliographic database covering global contemporary public policy issues ranging from public health, the environment, housing, human and civil rights, to international conflict and natural disasters.
- vii. JSTOR Ireland Collection -- Interdisciplinary collection containing 75 journals (with moving walls between 1 and 5 years and ceased journals from the 18th, 19th, and 20th centuries), and 200 monographs.
- viii. JSTOR News: Under the title Early Journal Content, JSTOR has made nearly 500,000 public domain articles freely available.

6. Administrative matters (W. Maes)

- a. Copyright Office
 - i. Bill advised PSAC that Ian will be Acting Copyright Officer on a 6-month temporary basis.
 - ii. The Copyright bill is about to re-surface in Parliament. There are not likely to be many (if any) changes to the bill.
 - iii. Institutions are still battling with the Copyright Board has now requested all academic institutions respond to the interrogatories whether or not they signed an interim agreement with Access Copyright
 - iv. AUCC and ACCC are filing a judicial challenge against the Copyright Board on this issue.
- b. Status of Royer Thompson report
 - i. Bill advised PSAC that the incoming University Librarian has met with representatives from Royer Thompson to discuss their report.
 - ii. University Administration has decided to halt implementation of any part of the report until the new University Librarian takes up her position.
- c. Staffing matters
 - i. Bill announced there are still concerns regarding funding for student assistant positions. His advice is to maintain the current Library hours until funding runs out.
- d. Staff questions / concerns
 - i. Ian queried whether Jo-Ann Riggs' position would be filled. Bill responded that this was a decision to be left for the new University Librarian to make.

7. NSAC partnership (W. Maes)
 - a. Bill advised PSAC that the Libraries part of this partnership is proceeding well. He has met with Elaine MacInnis a few times and Elaine has been at Dalhousie to meet with Geoff and Ian regarding collections matters.
 - b. Bill and Elaine will be meeting with Deb deBrujn at a CRKN meeting in early October to discuss various agreements.
 - c. Decisions need to be made regarding across-campus access to databases held by NSAC.
 - d. Bill advised Mike that he will probably be hearing from Elaine regarding the Archives collection at NSAC.
 - e. Difficult issues still to be addressed:
 - i. properties owned by the Government – will they be turned over to Dalhousie? leased to Dalhousie?
 - ii. condition of these properties
 - iii. staffing – pay/pension discrepancies
 - iv. prestige/status – for instance, will a Dean at NSAC still hold that title at Dalhousie once partnership is finalized?
 - v. still at information gathering stage to allow for 2012 registration of students at Dalhousie

8. Physical Plant update (W. Maes)
 - a. Construction updates
 - i. Renovations to the Second Cup in the Killam atrium are expected to be completed by the end of September.
 - ii. Construction of the Subway outlet in the Killam atrium is anticipated to be completed by October 14th.
 - iii. Sexton campus – planning is still ongoing.
 - iv. Health Sciences Building – planning seems to be at a stand-still. Staff concerns regarding security and access have been brought to the attention of the Planning Committee.
 - b. Regional Repository proposal
 - i. Many libraries will be looking for space to store paper collections depending on what happens with Google Books, etc.
 - ii. Bill has proposed creating a space that would house monographs, serials, Archives (records management) as well as staff needed to manage these collections.
 - iii. Bill envisions a digital repository and reproduction centre which would act as a front-end with other services housed in the “back-end”.
 - iv. Bill was supposed to meet with the Council of Nova Scotia University Presidents in July but that meeting was cancelled. He was then to have met with the group this month but was bumped from the agenda. He has now been asked to attend a meeting with CNSUP in November.
 - v. Each institution could decide what kind of collections they send to the repository.
 - vi. Would need to have well-trained, flexible staff who could work across all services being offered at the repository.
 - vii. Bill envisions moving the technical services function for all libraries to this central location and making the group part of Novanet as opposed to each library having a technical services function.
 - viii. Public consultation space would need to be included in the planning of this space.

ix. Please send any ideas/suggestions you may have regarding this initiative to Bill.

9. Communications update (T. Usmiani)

- a. We're following up on the success of the September 1st Dal Libraries UnZipped with another series of sessions in January, to be held morning and afternoon at Kellogg and Killam. These will be more discipline-specific presentations. Submissions so far include:
 - i. Copyright (Ian)
 - ii. Open Access (Tim, Michelle?)
 - iii. Dal Libraries LibX toolbar (Geoff)
 - iv. GIS sessions
 - v. DUASC sessions
 - vi. EbscoHost mobile (Geoff)
- b. The individual videos from the September event are now on our Vimeo site, and we'll be using Slideshare for the Powerpoint presentations.
- c. The Libraries had booths at the following orientation events: Residence Life Resource Fair, International Students Orientation Fair, New Faculty Orientation. We'll have a table at the Open House EXPO on October 14th as well. Tina also met with the 6 residence Academic Cluster Leaders and gave them a library tour.
- d. Tina and Heather McFadyen set up a schedule for changing the images/links in our homepage carousel. We've got a schedule of monthly changes for the entire year.
- e. Our library testimonial ads came out in the Back-To-School issue of the *Coast* and the September 2nd issue of the *Gazette*. Five more ads will be coming out in the first monthly issue of the *Gazette* for the remainder of the school year.
- f. Open Access Week will be October 24-30 this year, and we should plan to do something for that.
- g. Tina has been invited to give a talk on library communications on February 16, 2012 for the SIM Public Lecture Series, as part of Vivian Howard's Organizational Management and Strategy class (INFO 5570).
- h. Our Killam Facebook and Libraries Twitter pages now have well over 500 followers, the minimum needed to make a significant impact. More are following us every day.
- i. Responses are solicited for the librarian profile pages on our website.

10. Round table

- a. Jennifer reported that the Law Library hours have been reduced and are as follows:
 Monday - Thursday: 8:00 a.m. - 10:45 p.m.
 Friday: 8:00 a.m. - 9:00 p.m.
 Saturday: 9:00 a.m. - 6:00 p.m.
 Sunday: 11:00 a.m. - 10:45 p.m.
- b. Michelle distributed pamphlets advertising the Nova Scotian Institute of Science (NSIS) and advised PSAC that Dalhousie is the official repository for the Proceedings of the Institute. Proceedings from 1863 to 1984 are available on DalSpace at <http://dalspace.library.dal.ca/handle/10222/11192>
 - i. NSIS will be celebrating its 150th anniversary next year
 - ii. Michelle is the current Vice President of NSIS and is also the Chair of the Celebration Committee.

11. Other business

- a. none

Meeting adjourned @ 10:30 a.m.

Next meeting: October 18th