

Agenda
Public Services Advisory Committee
Room G62, Killam Library
April 17, 2007
9:15 - 10:30

1) Dalhousie University Libraries Web page assessment - Amir Feridooni

Amir Feridooni and colleagues in the School of Information Management are currently conducting an assessment of the Libraries' Web page. Amir will speak to us about the status of this assessment and what we as public service providers can hope to learn/gain from its findings.

2) Dalhousie University Libraries Web page management and development - all

At the March PSAC meeting, excellent questions about the management and continuing development of the Libraries' web page were raised, but discussion was postponed until further training had taken place. At this meeting, let us try to come prepared to list administrative parameters for all stakeholders in our Web-based services and a possible public service model for carrying these forward.

3) Open Access update - Michelle Paon, Michael Moosberger, Geoff Brown, Jane Duffy

As we are all aware, the PSAC Digital Initiatives Group is busy preparing, gathering and anticipating some break-through proposals for digitization projects across the Libraries. As the deadline (April 19th!) approaches for these proposals, the question of where these materials will be housed - as well as their levels of access - must be addressed. A go-forward model to provide a home for the Digital Initiative Group proposals and projects, based on existing software and expertise currently available to us, will be outlined.

4) Killam Learning Commons Reference Librarian / Navigator Pilot Project - Sharon Longard, Amir Feridooni, Michelle Paon

As discussed at the last PSAC meeting, Sharon Longard, Michelle Paon and Amir Feridooni, in collaboration with all Reference and Technical Support service providers at the Killam Library, have conducted a pilot project to determine whether the co-location of technical support and reference services at a single desk would enhance service to users. The results have been tabulated (to be distributed by separate e-mail) and are now ready for PSAC discussion!

5) Other business