

# *Welcome to the Dalhousie Libraries!*

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Instruction/Liaison Librarian



## Session Objectives

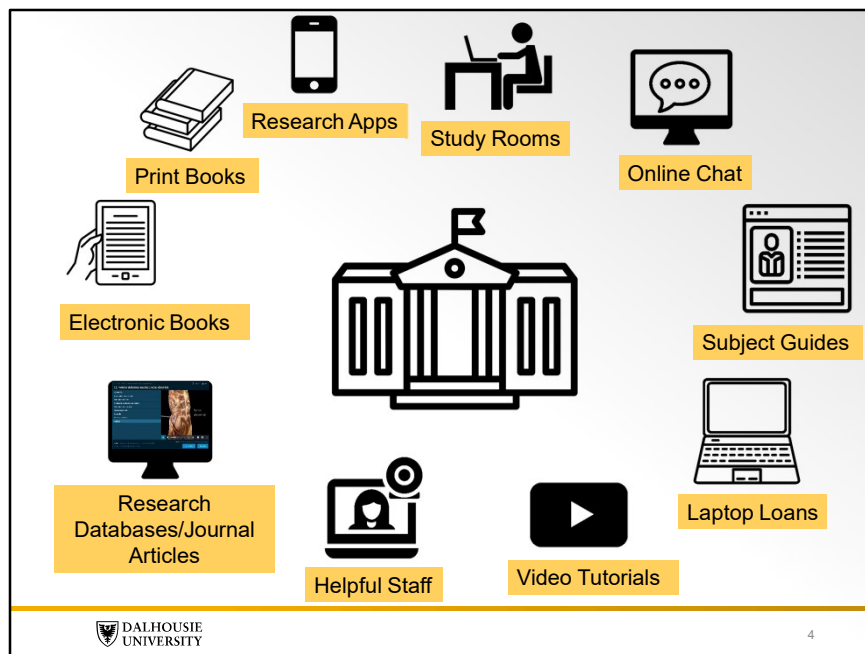
By the end of this session you will understand:

- ❖ The types of resources at the library
- ❖ How to find books and articles
- ❖ Research tools to help you at any hour
- ❖ How to ask a question and get help
- ❖ Citation management
- ❖ IT support
- ❖ Contact information for our library locations

- Our objectives for today – highlights of what you'll need to know to make the most of the library

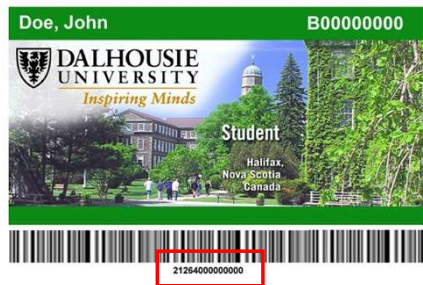
## What's at the library?

Let's discuss what's available to you through Dalhousie Libraries



- We have both print and electronic books available
- Apps to help you with your research
- Bookable study rooms. Currently, there are COVID-19 restrictions in place for this. Check individual library websites for the latest info.
- Online chat service for research help
- Subject Guides – one for every subject studied at Dal. These were created by librarians to help you find information on a variety of subjects.
- Laptop loans. Check with individual libraries for their policies
- Video tutorials to help you brush up on your research skills
- Helpful staff
- Research databases and journal articles, which you'll use for writing papers and assignments

## Your Library Account



Your **username** is the **barcode number** (2126...) on the bottom of your ID card

Your **password** is the last **four digits of your phone number** (as registered with the libraries)

[libraries.dal.ca/my-library-account.html](http://libraries.dal.ca/my-library-account.html)

- To access the library in person or use document delivery, you'll need to utilize your library account. Online access will require your NetID (more on that shortly)
- If you have a Dal card, your username is the barcode number on the bottom of your ID card and your password is the last four digits of your phone number



If you don't have a dal card, you can find your barcode number by going to **password.dal.ca**

## NetID & Password

Your **NetID** provides access to email, MyDal, computer labs, BLS, and other services.

### Activate or Lookup my NetID

New user activation is a one-time process that will only take a few minutes. This is how you acquire your **NetID**.

### Forgotten or Expired Password

Use this option to **reset** a forgotten or expired password.

### Change my Password

Use this option if you know your **NetID** and **current password** and want to change it.

### Register a Password Reset Email

Use this option if you know your NetID and current password and want to add or change a "Password Reset Email".

### See my NetID Information

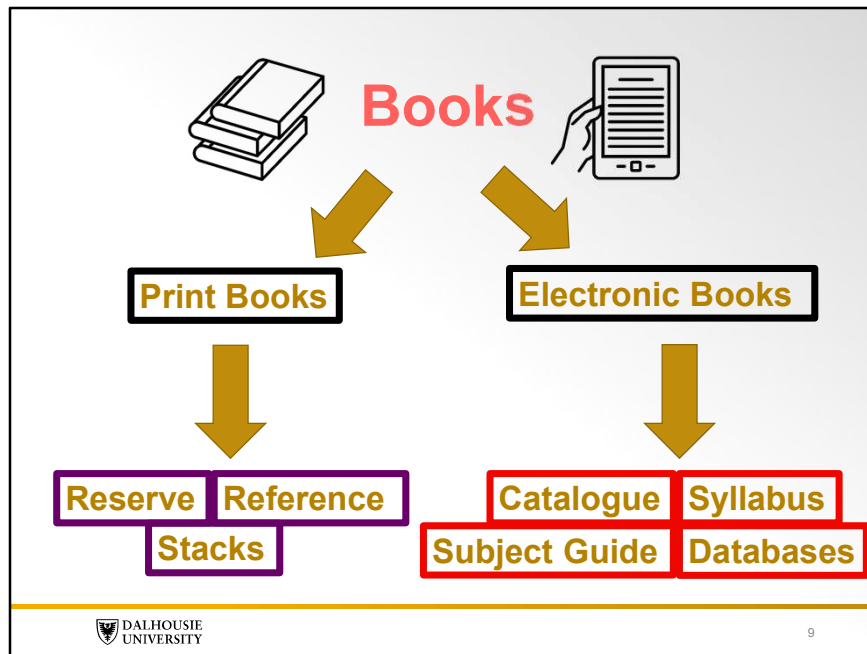
Use this option to **review more information** about your NetID records, Dal ID barcode, and to find your LDAP DN for Outlook.

Click "See my NetID Information" to see your Dal barcode. This is your username for your library account.

## Finding Books and Articles

- Let's talk about finding books and articles.





- Library has some print books, some electronic books

## Print Books

### **Reserve:**

- ❖ Books that are set aside at the library, usually close to the circulation desk. Only available for 2-hour loans.

### **Reference:**

- ❖ Books in a designated section at the library that are NOT available to borrow. Can be read in the library.

### **Stacks:**

- ❖ Books that are found in the library's general collection. Available for checkout.

### ***Find print books...***

#### ***On Reserve:***

- ❖ Books that are set aside at the library (by request of your course instructor), usually close to the circulation desk. Only available for 2-hour loans.

#### ***In the Reference collection:***

- ❖ Books in a designated section at the library that are NOT available to borrow. Can be read in the library.

#### ***In the Stacks:***

- ❖ Books that are found in the library's general collection. Available for checkout.

## Curbside Pickup

- ❖ Borrow print materials from all five Dalhousie Libraries
- ❖ Submit your request online by filling out the form
- ❖ We'll notify you by email when your items are ready for pick up



For print books, we now have a curbside pickup service at all five our libraries.

Submit your request by filling out the online form at [libraries.dal.ca](http://libraries.dal.ca)

We'll notify you by email when your items are ready for pick up.

## Electronic Books

**Catalogue:**

- ❖ The library catalogue found at [libraries.dal.ca](http://libraries.dal.ca)

**Syllabus:**

- ❖ Maybe-If so it might just give the chapter you need to read and the book title for you to look up

**Subject Guide:**

- ❖ More on this later!

**Databases:**

- ❖ Specialized databases that contain e-books

Find electronic books...

***In the catalogue:***

- ❖ The library catalogue found at [libraries.dal.ca](http://libraries.dal.ca)

***On a course syllabus:***

- ❖ Maybe-If so it might just give the chapter you need to read and the book title for you to look up

***In Subject Guides:***

- ❖ More on this later!

***And in Databases:***

- ❖ Specialized databases that contain e-books

## Looking up Books in the Catalogue

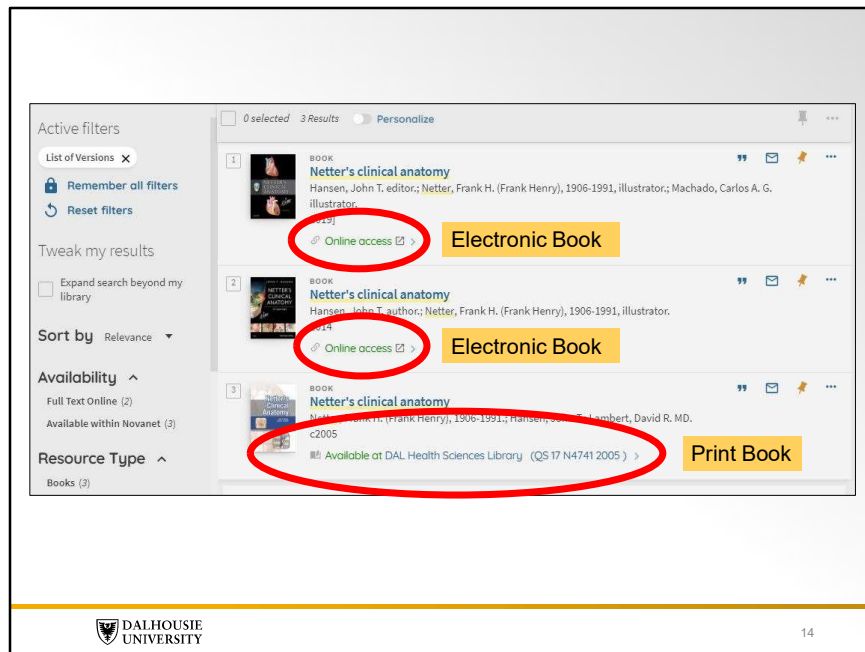
The screenshot shows the library catalogue interface. At the top, there is a search bar with the text "Netter's clinical anatomy" and a search button. Below the search bar, there are tabs for "Books", "Articles", "Databases", "e-Journals", "Subject Guides", and "Archives". The "Books" tab is selected. The search results are displayed in a list format. The first result is "Netter's clinical anatomy" by Hansen, John T. editor; Netter, Frank H. (Frank Henry), 1906-1991, illustrator; Machado, Carlos A. G. illustrator. Below the title, it says "3 versions of this record exist. See all versions >". The second result is "Atlas of human anatomy" by Netter, Frank H. (Frank Henry), 1906-1991, author. Below the title, it says "4 versions of this record exist. See all versions >". The third result is "The kidneys, ureters, and urinary bladder: a compilation of paintings depicting anatomy and embryology, physiology, pathology, pathophysiology, and clinical features and treatment of diseases" by Netter, Frank H. (Frank Henry), 1906-1991; Shapter, Robert K. c1973. Below the title, it says "Available at DAL Health Sciences Library (WB17 N474 v.6 1973) >". On the left side of the search results, there are filters for "Active filters", "Remember all filters", "Reset filters", "Tweak my results", "Expand search beyond my library", "Sort by", "Availability", and "Library". The "Library" filter is expanded, showing "Dalhousie University (12)" and "DAL Electronic Resources (1)". A yellow arrow points from the search bar to the search results. Red circles highlight the "Books" tab, the search bar, the search results, and the "Library" filter.

To find books in the catalogue, head to **libraries.dal.ca**

In the main search bar, click the "Books" tab and search for a title, author, or a topic of interest

When your search results appear, you can filter by library on the left-hand side

In this list of results, we see the book we searched for is at the top of the list. The record for this book says 3 versions exist.



When we click, we see two versions are electronic books because it says: "Online access".

The third version is a print book. The record tells us it's available at the Dal Health Sciences Library and provides us with a call number for finding this book in the stacks at the library.

The screenshot shows a library catalog entry for the book "Netter's clinical anatomy". The entry includes the title, editors (Hansen, John T. and Netter, Frank H.), and the year (1906-1991). A red circle highlights the "Online access" link. Below the title, there are options to "Send to" (Citation, Permalink, E-mail, Refworks, Export RIS, Print) and a "Details" section with fields for Title, Author, Edition, and Subjects.

**BOOK**  
**Netter's clinical anatomy**  
Hansen, John T. editor; Netter, Frank H. (Frank Henry), 1906-1991, illustrator; Machado, Carlos A. G. illustrator.  
2007

[Online access](#)

Send to  
CITATION PERMALINK E-MAIL REFWORKS EXPORT RIS PRINT

Details  
Title Netter's clinical anatomy  
Author Hansen, John T. editor >  
Netter, Frank H. (Frank Henry), 1906-1991, illustrator. >  
Machado, Carlos A. G. illustrator. >  
Edition 4th edition..  
Subjects Human anatomy -- Atlases >  
Anatomy >  
Clinical Medicine >

If you'd like to open an ebook, click "online access"

## Note: Must Log In!

### OFF-CAMPUS LOGIN

You have requested a resource that is restricted to current Dalhousie students, faculty and staff.

- Please authenticate yourself with your Dalhousie NetID and password. If you don't know your NetID, use the [NetID Lookup](#).
- If your password does not work, reset it at <https://password.dal.ca/>.

Username:  (Dal NetID)

Password:  (Dal password)



NetID and Password

Note: you will be asked to login with your Dal NetID and password before you're able to access the book.



**Read the Book Online or Download**

ProQuest  
Ebook Central™

Keyword, Author, ISBN, and more

Advanced Search Browse Subjects

Netter's Clinical Anatomy E-Book  
John T. Hansen

Availability  
Your institution has access to 1 copy of this book.

Read Online  
63 pages remaining for copy (of 63)

Download Book  
63 pages remaining for PDF  
print/chapter download (of 63)

Download PDF Chapter  
Get up to 63 pages, use any PDF software, does not expire.

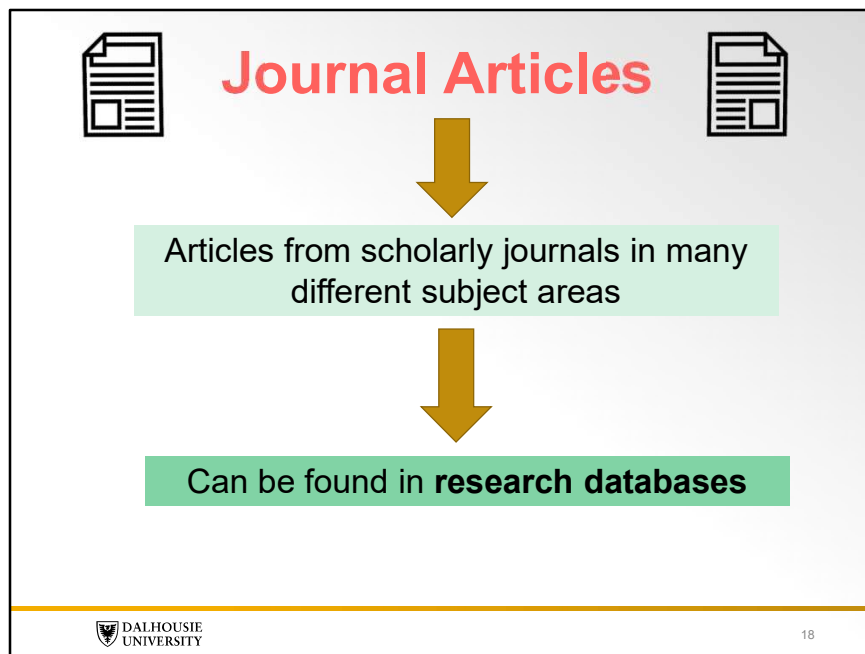
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Once logged in, we are taken to the ebook.

Different publisher platforms have different functionalities – sometimes, you can download books and sometimes you must read them online, directly in the browser.

In this case, both options are available.

Also useful: you can often download individual chapters. This is helpful if you don't want to download the whole book.



Next, let's talk about journal articles.

At the library, you can access articles from scholarly journals in different subject areas. These are also sometimes referred to as "peer-reviewed articles." They are a common source used in university papers and research.

Articles can be found in research databases

On the library website, we have an A-Z list of research databases available at [dal.ca.libguides.com/az.php](https://dal.ca.libguides.com/az.php)

Databases are either multidisciplinary, meaning they contain journal articles on a variety of subjects, or subject specific, meaning they're focused on a specific subject area.

In the A-Z databases list, you can search for databases by subject.

Or, if you already know the name of the database you'd like to access, you can also search by title.

Below, each database listed is a short description of the database.

**Search for articles in a research database**

The screenshot shows the Dalhousie University Academic Search Premier interface. At the top, there's a search bar with the terms 'social media' and 'feminism' entered. Below the search bar, there are options to refine the search, including 'Basic Search', 'Advanced Search', and 'Search History'. The search results are displayed in a list format. The first result is highlighted with a red box: '1. Reviving feminism through social media: from the classroom to online and offline public spaces.' Below the title, there is a yellow button labeled 'Get it @ Dal' which is circled in red. The interface also includes a 'Refine Results' sidebar on the left and a 'Search Results: 1 - 20 of 426' indicator at the top of the results area.

Once you've chosen a database, you can search for articles on a topic of interest.

In Academic Search Premier, which is a multidisciplinary database, we searched for "social media" and "feminism" and retrieved 426 results.

The article title of the first result appears in the red box.

Sometimes, you'll be able to download PDFs of articles directly from the database. If no PDF appears, click the yellow "Get it @ Dal" button to find another way to access the article.

The screenshot shows the Dalhousie Libraries 'Find e-Journals' interface. At the top left is the Dalhousie University logo. To its right is the text 'Dalhousie Libraries: Find e-Journals'. Below this is a red banner with the text 'Access options for this title'. Underneath, the article details are listed: 'Title: Reviving feminism through social media: from the classroom to online and offline public spaces.' and 'Journal/Source: Gender and Education [0954-0253] Flores yr:2020 vol:32 iss:6 pg:751 -766'. The section 'Options for electronic Full Text' contains two entries. The first entry is for 'Taylor & Francis CRKN Social Science and Humanities', with search criteria: Year: 2020, Volume: 32, Issue: 6, Start Page: 751, and a 'GO' button. A red arrow points to this 'GO' button. The second entry is for 'Taylor & Francis Journals Complete', with the same search criteria and a 'GO' button, also indicated by a red arrow. At the bottom of the page, the Dalhousie University logo and the number '21' are visible.

After clicking “Get it @ Dal,” we’re taken to this page, where we see that we have two options for accessing this article. We can click “Go” for either to open up the article.

## Note: Must Log In!

### OFF-CAMPUS LOGIN

You have requested a resource that is restricted to current Dalhousie students, faculty and staff.

- Please authenticate yourself with your Dalhousie NetID and password. If you don't know your NetID, use the [NetID Lookup](#).
- If your password does not work, reset it at <https://password.dal.ca/>.

Username:  (Dal NetID)

Password:  (Dal password)



NetID and Password

Just as with ebooks, you'll be prompted to login.

The screenshot shows the Taylor & Francis Online interface. At the top, it says 'Taylor & Francis Online' and 'Access provided by Dalhousie University'. The journal title is 'Gender and Education', Volume 32, 2020 - Issue 6. The article title is 'Reviving feminism through social media: from the classroom to online and offline public spaces' by Pamela Flores, Nancy Regina Gómez, Alana Farrah Roa & Risa Whitson. The article has 1,193 views and 3 Altmetric mentions. Below the title, there are navigation options: 'Full Article' (highlighted with a red box), 'Figures & data', 'References', 'Supplemental', 'Citations', 'Metrics', 'Reprints & Permissions', and 'PDF' (also highlighted with a red box). The abstract text reads: 'Feminist research has urged the inquiry for strategies to engage young women in feminist debates and give them the tools to create effective techniques to...'. The Dalhousie University logo is at the bottom left, and the page number '23' is at the bottom right.

And here's the article!

We can read the full article directly in the browser, or we can download a PDF of the article to save and read now or later.

## Research Tools at any Hour

Now, let's talk about research tools available for you at any hour, from anywhere.



The screenshot displays the website [dal.ca.libguides.com](http://dal.ca.libguides.com). On the left, there is a yellow box with the text "Subject Guides". The main content area features a navigation bar with tabs for "ALL GUIDES", "BY SUBJECT", "BY TYPE", and "BY OWNER". Below this is a search bar with the placeholder text "Search: Enter Search Words" and a "Search" button. A red box highlights the search bar. Below the search bar, a red box highlights the text "Showing 214 Guides". The main content area lists several subject guides, each with a title, a date, and a number of items. The guides listed are:

Subject Guide	Date	Number of Items
2SLGBTQIA+ Health	Aug 7, 2020	98
Aboriginal Law	Jun 20, 2020	549
Academic Leadership	Jul 9, 2020	166
Addictions	Aug 5, 2020	191
African Nova Scotian Health Resource	Jul 29, 2020	812
Agricola Collections	Apr 4, 2019	246
Agricultural Business	Aug 1, 2020	153

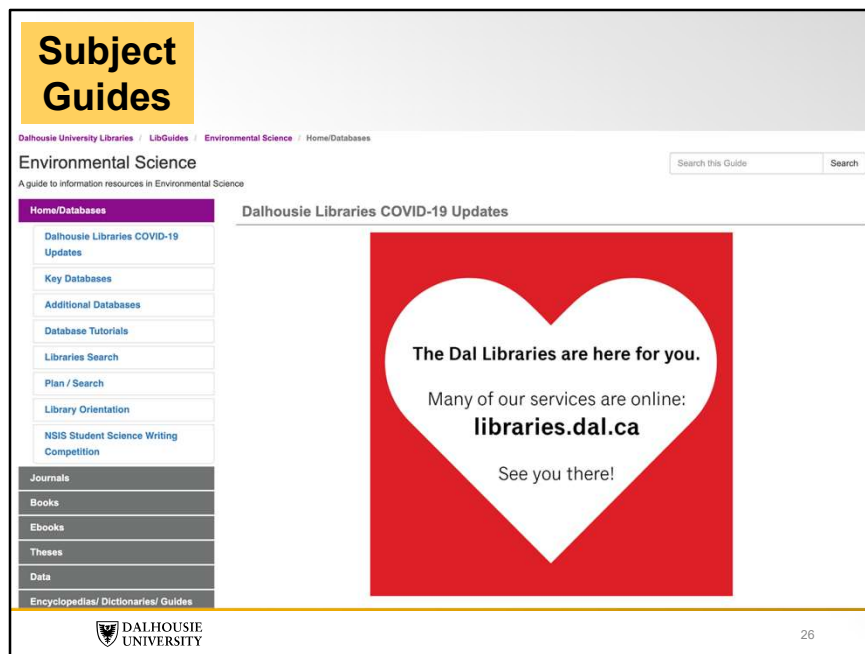
At the bottom of the page, there is a yellow bar with the Dalhousie University logo and the text "DALHOUSIE UNIVERSITY" on the left, and the number "25" on the right.

Subject guides are helpful tools for conducting research and finding library resources on a specific subject.

You can access our Subject guides at [dal.ca.libguides.com](http://dal.ca.libguides.com)

As you see here, we currently have 214 different guides available.

You can search for a guide related to your interests in the search bar in the top right-hand corner.



Here's what a subject guide looks like.

This is the subject guide for Environmental Science. On the left-hand side, there is information and links accessing databases, journals, books, data, and more – all related to Environmental Science.

I encourage every student to bookmark the subject guides that are relevant to their courses. That way, when you needed to get started on a new paper, you have a direct path to finding good books and articles.

# Video Tutorials

[libraries.dal.ca/help/online-tutorials.html](http://libraries.dal.ca/help/online-tutorials.html)

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Dal.ca Home > Libraries > Help > Online Tutorials

## ONLINE TUTORIALS

These instructional videos cover many different topics relating to research and many are less than 2 minutes long.

**Welcome to the Libraries**

- [Welcome to Dal Libraries Video](#)
- [Sexton Library Tour](#)
- [Welcome to the Kellogg Library](#)
- [UGME Welcome Video](#)
- [Library Services for Faculty](#)
- [Copyright compliance in Brightspace](#)
- [RIM Library Services](#)

**Quick tips for using Dal Libraries**

- [Registering your DalCard as your library card](#)
- [How do you know if an assignment is a research assignment?](#)
- [Renewing books](#)
- [How to read a call number](#)
- [How to find databases on the Libraries' website](#)
- [Finding books at Dalhousie](#)
- [Finding subject-specific information at Dalhousie](#)
- [Remote access](#)
- [How to get online research help from the Dalhousie Libraries](#)

**Finding books**

- [Novanet - new interface](#)
- [Finding print books in Novanet](#)
- [Finding ebooks in Novanet](#)
- [Placing holds in Novanet](#)
- [Renewing books](#)
- [Finding books outside of Nova Scotia](#)

Novanet Classic

- [Basic Search](#)
- [Advanced Search](#)
- [Finding eBooks](#)
- [How to read a call number \(a little more in-depth\)](#)
- [How to print, save, or export your Novanet search results](#)

**Finding articles**

- [Searching for articles in Novanet](#)
- [Finding a specific article](#)
- [Finding journals](#)
- [Citation Linker / Citation Checker](#)
- [Get it @ Dal](#)
- [Scientific journal literature](#)
- [Never pay for an article in JSTOR!](#)

- Help

- [Help, I'm New](#)
- [Help, I Can't Access an Online Article / Resource](#)
- [Academic](#)
- [Ask Us](#)
- [ArcGIS Help](#)
- [Brightspace](#)
- [E-Books](#)
- [Faculty Services](#)
- [GIS Glossary](#)
- [IT Help Desk](#)
- [Off-Campus Access](#)
- [Online Tutorials](#)
- [Software Downloads](#)
- [Style Guides](#)
- [Wireless Connections](#)
- [Writing Guides](#)

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Another research tool many students find helpful are our video tutorials.

These are accessible at [libraries.dal.ca/help/online-tutorials.html](http://libraries.dal.ca/help/online-tutorials.html)

These short tutorials cover a wide variety of topics from using the library, to finding books and articles, citation styles, and more.

## Asking Questions

If ever you have a question about the library or about how to do research, we're here to help in a variety of ways.

### Live Help Chat

**Live Help** [Code of Conduct](#)

Type here to chat. Press ENTER to send.

### Email Your Library

#### ASK US


Email us

Use our email forms to ask a question about the Libraries or about your research:

- [Dunn Law Library](#)
- [Kellogg Health Sciences Library](#)
- [Killam Memorial Library](#) (Arts & Humanities, Social Sciences, Computer Science, Management, Sciences)
- [MacRae Library](#) (Agricultural campus)
- [Sexton Library](#) (Architecture, Planning & Engineering)

[libraries.dal.ca/help/ask-us.html](http://libraries.dal.ca/help/ask-us.html)

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One of the most popular ways to ask questions is to use our Live Help Chat service. Here, you can receive immediate help with a question from a librarian.

You can also email your library directly. Head to [libraries.dal.ca/help/ask-us.html](http://libraries.dal.ca/help/ask-us.html) for the contact information for your individual library.


## Email Your Subject Librarian

### SUBJECT LIAISON DIRECTORY

search subject liaison directory

Subject	Last name	First name	Phone	Email	Library
Accounting	Makani	Joyline	902-494-3561	<a href="mailto:joyline.makani@dal.ca">joyline.makani@dal.ca</a>	Kilam
Agricultural Business	MacPherson	Erin	902-893-3296	<a href="mailto:erin.macpherson@dal.ca">erin.macpherson@dal.ca</a>	MacRae
Agricultural Economics	MacPherson	Erin	902-893-3296	<a href="mailto:erin.macpherson@dal.ca">erin.macpherson@dal.ca</a>	MacRae
Alternative Medicine	Helwig	Melissa	902-494-1338	<a href="mailto:melissa.helwig@dal.ca">melissa.helwig@dal.ca</a>	Kellogg
Anatomy and Cytology	MacNaim	Gwen	902-494-1320	<a href="mailto:g.macnaim@dal.ca">g.macnaim@dal.ca</a>	Kilam
Animal Science	MacPherson	Erin	902-893-3296	<a href="mailto:erin.macpherson@dal.ca">erin.macpherson@dal.ca</a>	MacRae
Aquaculture	MacPherson	Erin	902-893-3296	<a href="mailto:erin.macpherson@dal.ca">erin.macpherson@dal.ca</a>	MacRae
Architecture	Fulford	Allison	902-494-3255	<a href="mailto:allison.fulford@dal.ca">allison.fulford@dal.ca</a>	Sexton
Archives	Barnett	Creighton	902-494-6490	<a href="mailto:creighton.barnett@dal.ca">creighton.barnett@dal.ca</a>	Kilam
Archives	Moosberger	Michael	902-494-5176	<a href="mailto:michael.moosberger@dal.ca">michael.moosberger@dal.ca</a>	Kilam
Audiology	Mckibbin	Shelley	902-494-2483	<a href="mailto:shelley.mckibbin@dal.ca">shelley.mckibbin@dal.ca</a>	Kellogg

### Contact



Erin MacPherson

[Email Me](#)

**Contact:**  
Research Data Management Librarian  
MacRae Library  
Dalhousie University Agricultural Campus  
Truro, Nova Scotia  
902-893-3296

[libraries.dal.ca/research/subject-liaisons/directory.html](https://libraries.dal.ca/research/subject-liaisons/directory.html)

[Via the subject guide](#)

You can also email your subject librarian to ask for help.

Every subject taught at Dal has a subject librarian. For example, I'm the librarian for \_\_\_\_\_.

At [libraries.dal.ca/research/subject-liaisons/directory.html](https://libraries.dal.ca/research/subject-liaisons/directory.html), you can find the subject liaison directory where you can identify your librarian and find their email address.

Also note that contact information for individual subject librarians is available on the subject guides we talked about earlier.

# Citation Management

## What is Citation Management?

Keeping the references you include in your papers, projects, etc. organized. Can be done using software that will:

- ❖ Keep your references all in one place
- ❖ Create a bibliography for you in the format you need
- ❖ Help you create in-text citations while you write

Citation Management is a strategy for keeping the references you include in your papers, projects, etc. organized.

This is done by using a citation manager, a software program designed to:

- ❖ Keep your references all in one place
- ❖ Create a bibliography for you in the format you need
- ❖ Help you create in-text citations while you write



The screenshot shows the 'Citation Management Subject Guide' webpage. At the top, there is a yellow banner with the title 'Citation Management Subject Guide'. Below this, the Dalhousie University logo and 'Dalhousie Libraries' are on the left, and 'libraries.dal.ca' is on the right. A breadcrumb trail reads 'Dalhousie University Libraries / LibGuides / Citation Management / Home'. The main heading is 'Citation Management', followed by a search box labeled 'Search this Guide' and a 'Search' button. A sub-heading states 'This Subject Guide is designed to help your research by getting the most use out of citation managers'. On the left, a navigation menu includes 'Home', 'Zotero', 'Mendeley', 'Endnote', 'RefWorks', and 'Migrating Content from RefWorks'. The main content area is titled 'Welcome to the Citation Manager Libguide' and contains several bullet points: 'Introduction to Citation Managers\_Winter 2020' (slides from a basic class), a statement that the guide is designed to familiarize users with citation management basics, a note to consult the Citation Style Subject Guide for questions, 'Citation managers-- slide deck', and 'Scholarship @ Dal citation management videos' (with a note that the video will be available until mid-January). A 'Library Contacts' section is partially visible at the bottom left. A large blue link 'dal.ca.libguides.com/citation\_management' is centered below the main content. The footer features the Dalhousie University logo on the left and the number '33' on the right.

For more information about citation management, head to the citation management subject guide.

Here, you can learn more about popular citation managers such as Zotero and Mendeley.

While it may not seem important to be thinking about citation management now, it will really come in handy once you start writing papers.

It would be a great idea to get started with software in advance.

If you have more specific questions about how to get started, you can contact your subject librarian using the methods we've shown you.

## IT Support

## IT Helpdesk

**IT HELP DESK**

The Dalhousie Libraries' IT Help Desks are here to assist you with any computer-related difficulties you may encounter.

While our in-person support is currently not available, you can reach us at [support@dal.ca](mailto:support@dal.ca), 902-494-HELP (4357), toll free at 1-800-695-3931.

**Hours of Service**  
Monday to Thursday: 8 a.m.–9 p.m.  
Friday: 8 a.m.–9 p.m.  
Weekends: 10 a.m.–8 p.m.

**Other library services**

**Services include:**

- general computer troubleshooting
- application/software support
- assistance with Dalhousie software downloads
- netID assistance
- network connectivity (WiFi, Ethernet)
- Brightspace student support
- printing support (including web printing)
- book & study room or computer
- poster printing
- 3D scanning and 3D design support
- 3D printing

**IT Help Desk Locations**

- Killam Library (South Learning Commons)
- Sarton Design & Technology Library
- Wallace McCain Learning Commons

[libraries.dal.ca/help/it-help-desk.html](http://libraries.dal.ca/help/it-help-desk.html)

## NetID & Password

**NetID & Password**

Your NetID provides access to email, MyDal, computer labs, BLS, and other services.

<p style="text-align: center; background-color: #0070c0; color: white; padding: 2px;"><b>Activate or Lookup my NetID</b></p> <p>New user activation is a one-time process that will only take a few minutes. This is how you acquire your NetID.</p>	<p style="text-align: center; background-color: #0070c0; color: white; padding: 2px;"><b>Forgotten or Expired Password</b></p> <p>Use this option to <b>reset</b> a forgotten or expired password.</p>
<p style="text-align: center; background-color: #0070c0; color: white; padding: 2px;"><b>Change my Password</b></p> <p>Use this option if you know your NetID and current password and want to change it.</p>	<p style="text-align: center; background-color: #0070c0; color: white; padding: 2px;"><b>Register a Password Reset Email</b></p> <p>Use this option if you know your NetID and current password and want to add or change a "Password Reset Email".</p>

See my NetID Information

Use this option to **review more information** about your NetID records, Dal ID barcode, and to find your LDAP DN for Outlook.

[password.dal.ca](http://password.dal.ca)

If you need tech support, including general computer troubleshooting, netID assistance, Dal software downloads, and more, the Dal IT helpdesk is here for you.

Head to [libraries.dal.ca/help/it-help-desk.html](http://libraries.dal.ca/help/it-help-desk.html) for information about their services, hours of operation, and how to contact them. Right now, IT support is available via email and telephone.

For issues with your NetID and password, head to [password.dal.ca](http://password.dal.ca). Here, you can activate or lookup your netID, get help with a forgotten password, and change your password.

## **Locations & Contact Information**

Because of COVID-19 restrictions, access to our physical library locations is limited and hours are susceptible to change.

**Killam Memorial Library**

[libraries.dal.ca/hours-locations/killam.html](https://libraries.dal.ca/hours-locations/killam.html)

**W.K. Kellogg Health Sciences Library**

[libraries.dal.ca/hours-locations/kellogg.html](https://libraries.dal.ca/hours-locations/kellogg.html)

**Sir James Dunn Law Library**

[libraries.dal.ca/hours-locations/dunn.html](https://libraries.dal.ca/hours-locations/dunn.html)

**MacRae Library**

[libraries.dal.ca/hours-locations/macrae.html](https://libraries.dal.ca/hours-locations/macrae.html)

**Sexton Design & Technology Library**

[libraries.dal.ca/hours-locations/sexton.html](https://libraries.dal.ca/hours-locations/sexton.html)

**Wallace McCain Learning Commons**

[libraries.dal.ca/hours-locations/wmlc.html](https://libraries.dal.ca/hours-locations/wmlc.html)

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Head to the web addresses listed above to find out more about what's currently available (and open) at individual libraries and how to contact your library if you have questions.

When in doubt, head to **libraries.dal.ca** for the latest updates related to space and services during COVID-19.



Thank  
You!