Update the learning module (to support a HI course) on HL7 Version 3 and the HL7 Development Framework

by

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Acknowledgement and Endorsement

This report has been written by me and has not received any previous academic credit at this or any other institution.

I would like to thank Dr. Grace Paterson for providing the performance data used in this study, and for her useful suggestions on the manuscript.

(signature)

Asha Sundareshan

Executive Summary

The Internship work included development of new learning modules and files and updating of the existing learning modules and files of the "Introduction to HL7" part of the home page of http://healthinfo.med.dal.ca. The work was very interesting and informative to work on.

Focus: The focus of the above was to develop a learning module about HL7 V3, which is simple and easy for HL7 learners at an introductory level.

Plan and Objective: The plan was made as to how the author, as a MHI (Master of Health Informatics) student, would learn and understand basic HL7 concepts at an introductory level. And later apply similar methods to develop the 'sequence of learning' to fellow MHI students.

Highlights: The work was mainly focused on developing a learning module which consists of the following sections: Introduction, Learning Objectives, Getting Started with HL7 V3, HL7 Development Framework (HDF), Navigating the Artifacts and Clinical Scenario to use HDF.

Mission accomplishment and Key to success: As the internship work was on a very important topic, as HL7 V3, which is a vital part of the health information standards, in the present world, it was very well related to the topic of Health Informatics. This itself created an immense amount of interest to work on it, moving towards success in get it accomplished. HL7 V3, which is Health Level 7 Version 3 is an important concept of the EHR (Electronic Health records) standardizations. It is important for the interoperability of the electronic transfer of health information across various health information systems, across roads to across countries. With the Canada Health Infoway, working towards the Pan Canadian EHR implementation plan, this forms an even more important and interesting topic to learn and work, as a Health Informatic's person. It was also an adjuvant opportunity to get the right guidance on the work, as it was performed at Medical Informatics of Dalhousie University, under the supervision of Dr. Grace Paterson, a Clinical Informatician and Asst. Prof. at the department.

Risks: The main risk is the limited knowledge of the above voluminous topic put in the website learning module. The topic of HL7 V3 is very vast, with immense knowledge and information available on it, in electronic and textual forms. Hence depending on only this learning module to learn HL7 V3 completely is definitely not suggested. The learners are encouraged to read and learn more on the same from the various other electronic and textual sources freely available to get a strong hold on the topic of HL7 V3.

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1 Introduction:

The following report will walk through the accomplished work. As the internship work was on a very important topic, as HL7 V3 (Health Level Version 3), which is a vital part of the health information standards, in the present world, it was very well related to the topic of Health Informatics, in the first place.

Secondly, it created an immense amount of interest to work on and move towards success in getting it accomplished. HL7 V3, which is is an important concept of the EHR (Electronic Health records) standardizations. It is important for the interoperability of the electronic transfer of health information across various health information systems, across roads to across countries. Hence forms an important and interesting topic to learn and work on for Health Informatics professionals.

It was helpful and useful to perform such a work at the Department which relates to such work, as in this case, at Medical Informatics, Dalhousie University, whose details are given ahead.

The work was to develop the new learning modules and sections and update the existing learning modules and sections of the "Introduction to HL7" part of the home page of http://healthinfo.med.dal.ca. The work was very interesting and informative to work on as an MHI (Masters of Health Informatics) student of Dalhousie University.

Reading through the description of the work performed, the organization, and the relationship of the work with health informatics will create further interest in HL7 V3, in a person interested in health informatics. Performing this task, gave the author, knowledge and interest in working towards it, and to learn more and more on the related topics. The author's contribution from introducing the topic to performing some exercise tools on the topic, created an awesome learning experience for her, as a MHI student. Learning the topic step by step and reaching towards performing the practical tasks in the topic, included an additional learning concept.

The author hopes that this piece of work on the learning module of HL7 V3 will help fellow MHI students to become interested in the topic and if possible, even pursue on it, as a career for future research and work on the same as a health informatics professional.

2 Description of the organization:

Medical Informatics is a department within the Division of Medical Education and is located at the 'Sir Charles Tupper Medical Building', Halifax, Nova Scotia, Canada B3H4H7. It is a part of the Faculty of Medicine, Dalhousie University. Medical Informatics is the discipline that studies and encourages the use of appropriate information to support clinical care, research, teaching and health services administration.

The history of Medical Informatics is that it was established in the faculty of Medicine at Dalhousie University in July 1996,. This restructuring was in keeping with the Medical Informatics Review Committee Report, "Medical Informatics: A key to maintaining an effective medical school." And in September 2002, Medical Informatics and the Faculty of Computer Science enrolled the first class of a unique collaborative program, the Master of Health Informatics. This was the first graduate Health Informatics program in Canada and was the result of a collaboration between the Faculties of Medicine, Computer Science and Business Administration. [3]

The Faculty of the department include: Dr. David Zitner, Professor and Director, Email: david.zitner@dal.ca

Dr.Grace Paterson, Assistant Professor and Clinical Informatician, Email: grace.paterson@dal.ca

Naomi Mensink, Lecturer, Email: nmensink@eastlink.ca

The staff includes Deirdre Harvey, Administrative Assistant, Email: deirdre.harvey@dal.ca.

Grace Paterson's research interests include health information standards, health terminologies, health infostructures, topic maps, data quality, health indicators, and informatics competencies and curricula in medical education, applied health informatics and research methods in health informatics. Specifically, the research areas relate to Health Level 7 (HL7), SNOMED CT, Unified Medical Language System (UMLS), and Electronic Health Records.

To learn flow of health information, the Health informatics research themes in the department include: Clinical practice guidelines, patient education, clinical decision support systems, knowledge translation and knowledge management, semantic interoperability, Electronic health record, lifelong healthcare planning, virtual clinics, health policy research, patient safety and empowerment and Health level 7 Clinical document Architecture.^[1]

Dalhousie University announced the creation of a Consumer Health Information Community Access Program (CHICAP) site dedicated to helping members of the public to reach verified, on-line health information (2001). This initiative was a part of a Federal/Provincial government partnership. In addition to the government support of the project, the CHICAP site is the result of the efforts of Dalhousie's Academic Computing Services and Medical Informatics, along with support from the Brain Injury Association, the Victorian Order of Nurses and the Lung Association. [4]

The department currently is promoting primary care co-operatives as an alternative concept to health care delivery. The organization, Connecting People for Health, are implementing HL7 into an EHR. They consult with Grace Paterson on how to implement HL7 standards. The department organises biweekly health informatics seminars.

Newsletter of the Canadian Cochrane Network and Centre - April 2006 gives the change in Dalhousie University's CCN/C Site Representatives. The Canadian Cochrane Network and Centre is pleased to announce that Dr. Michael Graven is now a Dalhousie University Co-Representative, along with Dr. Grace Paterson. They also take the opportunity to thank Dr Alixe Howlett for her years of commitment and contribution to the CCN/C as a Dalhousie Site Co-Representative. ^[5]

The site "Diabetes Care Program of Nova Scotia" with Direct Links to the Canadian Diabetes Association (CDA) 2003 Clinical Practice Guidelines, was a work contribution by the medical informatics team. The information found in this reference 'Diabetes: An Instant Reference', is a collaborative effort between the department of Medical Informatics, Faculty of Medicine at Dalhousie University, and the Diabetes Care Program of Nova Scotia. Dr. Sonia Salisbury MD, Medical Director, DCPNS was responsible for data abstraction for this reference and insertion of practical clinical advice in applying CDA Guidelines and Nova Scotia algorithms for care, derived from the opinions of specialists in Nova Scotia. Hannah Wang provided technical assistance while completing her Master's Program in Medical Informatics, Dalhousie University, under the guidance of Ron Soper. ^[6]

Thus, the list of accomplishments by the department is endless and ongoing. Always working on old and new research topics on health information and related topics creating interest for the health informatics students and professionals.

3 Description of the work performed at the organization

The internship work was of immense interest to the author. It is planned to be a learning module for the fellow MHI students.

The work is on HL7 V3 topic. The work included developing new and updation of old learning module on HL7 V3 to the MHI students.

My internship workplace was department of Medical Informatics, Faculty of Medicine, Dalhousie University. The author would like to describe the work in the sequential way as performed.

First the **need for the work** was analysed. The existing old website was based on HL7 V3. It needed updating and new modules on HL7 V3 as HL7 keeps evolving with new concepts frequently. HL7 V3 on expansion is Health Level 7 Version 3, on which the work is based on. One of the present topics in the health research industry is about electronic health records, EHR. There is a need to standardize this technique for easy and acceptable flow of health information between different health information systems electronically. In this process, it is also important to maintain the quality and meaning of the transferred information across. Hence for this come the standards for information transfer. Syntax and semantics of information is to facilitate the Interoperability of systems to send and receive information as necessary.

Now, the updation module has 6 following sections:

- 1) Introduction
- 2) Learning Objectives
- 3) Getting started with HL7V3
- 4) HL7 development framework-HDF
- 5) Navigating the Artifacts
- 6) Clinical Scenario to use HDF

All these sections are part of the module titled, 'Introduction to HL7', as seen in the appendix A.

The 'Introduction' part consists of:

- describing the need for standards to exists in the information exchange world
- brief introduction about what is HL7
- the information standards, the background on which HL7 is developed
- description of the OSI (Open system interconnection) model in connection to HL7
- and references

The 'Learning Objectives' part consists of:

• description of the objectives for the students to be able to do after going through this learning module

• the benefits of HL7 knowledge to MHI students

The 'Getting started with HL7V3' part consists of:

- an overview of the HL7 version 3
- knowing HL7 v3 in terms of health information flow
- HL7 V3 requirements model to build the HMD (Hierarchical message description) through constraining RIM (Reference Information model)
- Use case model
- Information model
- Interaction model
- Message model
- Implementation model
- Phases of development
- Description of messages versus documents and when to use what.

The 'HL7 development framework: HDF' part consists of:

- the above various model descriptions again
- HDF, background, objectives, overview
- UML (Unified Modeling language) in brief
- HDF life cycle along with relating diagram
- Scope and process overview of HDF along with relating diagram
- Methodology key concepts
- HDF requirement framework
- RIM classes
- An example HDF diagram for 'lab observation order' POLB

The 'Navigating the Artifacts' part consists of:

- HL7 specification component introductions
- Description of **HL7 V3 artifacts** with corresponding diagram for the same
- HL7 specification components with an XML, implementation code example
- HL7 V3 data models for care composition, clinical condition
- Summary diagram
- HL7 model detail diagram
- References

The 'Clinical Scenario to demonstrate the use of HDF' part consists of:

- EHR architecture overview
- An example clinical case description
- The care composition data model for it
- RIM model for it
- And how to derive the HL7 V3 artifacts for it

The work involved the planning phase of what is necessary to develop the learning module. Then collection of relevant related information material to develop this. Sorting

and arranging the necessary information only and then develop the module. Many draft phases of the same, modifications and improvements on it. And then ultimately to launch the module onto the server to go on the website, http://healthinfo.med.dal.ca/hl7intro.

4 Discussion on how the work relates to health informatics:

From the above internship work the author learned about HL7V3 and its working scenario theoretically. It was more relevant to work on such a topic at a workplace dealing with such scenarios as the Medical Informatics department of Dalhousie University.

HL7 is about information standards. It is one of those that allows communication and integration of health related computer information systems and applications, permitting the sharing of data around the globe. Hence it forms a relevant topic to learn about for the health informatics students. Hence as a health informatics student, the author became interested in it, and felt the knowledge of it is necessary and relevant to fellow MHI students also. And they may be able to learn at an introductory level by going through this learning module developed by the author.

To clinicians, the important clinical issue is to capture relevant information and to make it widely available for other clinical needs. For this an infrastructure is needed that promotes better, more cost effective and more efficient health care delivery to people. HL7 as it evolves provides with a technical business model to fulfill this vision of a diverse, integrated health information system. Hence it makes absolute relevance to health informatics professionals to have a knowledge of HL7 V3. Hence this module development is to meet the same above needs and inspire MHI (Master of Health Informatics) students to know, learn and research about this topic.

Lessons Learned:

Working with Medical Informatics Department at Dalhousie University especially on this project gave the author an experience in:

- learning standards of HL7 V3 and using the structures in clinical information
- implementing HL7 V3 concepts and artifacts in terms of sharing data, information and knowledge through a clinical scenario example.

Upon successful completion of this HL7 module, participants will be able to:

- 1. Explain the need for health information flow standards.
- 2. Understand Health Level Seven (HL7) and how it is used in health information standards.
- 3. Able to do the information retrieval and retrieve an HL7 artifact from the HL7 registry services.
- 4. Able to analyse a clinical scenario, design and document the processes and artifacts associated with HL7 development framework methodology.

Hence this work forms a relevant topic for health informatics professionals.

5 Discussion of a problem that the author analyzed and the corresponding proposed solution.

It was really an excellent experience in learning about HL7 V3 and HDF (HL7 V3 development framework), because, it is not a required course in the regular MHI program at Dalhousie university. It is also not easily available as an elective course. Hence the author being unable to learn about HL7 during the regular course works for the program, as a MHI student, was able to learn and fulfill the desire to know HL7 in detail through this Internship work. Hence the author thinks it may be the same useful experience for fellow MHI students when they read this module.

But a major **problem** observed during this module development is that there is no HL7 lab in the Medical Iinformatics department, where the author could put the knowledge of HL7 and HDF gained, as 'hands on' experience with the tool. The lack of practical knowledge about HL7 is a hindrance to further progressing work on the same.

Hence to prevent the above, the **proposed solution** by the author is that a HL7 lab for the MHI students be created. It could be physically located in either the Faculty of Computer Science or the department of Medical Informatics. So that it will give the MHI students a practical experience with HL7 V3 developer tools like open source V3 generator tools for HL7 V3 model and artifacts developed using HDF methodology.

This would make them theoretically and practically knowledgeable about HL7 V3 and its use in the real world scenario.

6 Conclusion

On the whole the internship work was a knowledge gaining experience, very relevant to health informatics. The HL7 V3 and HL7 development framework topic is both fundamental and advanced concept in the health informatics field. Depending on the depth the learner can put into knowing it, the view on its use at an individual level is variable.

The work was and is a good experience in knowing the HL7 V3 and HDF concepts. It gave the author an opportunity to learn about the HL7 V3 concepts and develop a learning module to show what was understood by the author. In turn the learning module will help fellow MHI students to learn the topic. HL7 V3 forms an interesting, important necessary topic in health information standards. It is a dynamic topic where change and challenging positions are open presently and in the future to health informaticians. Hence, it forms an useful topic to learn as an MHI student and a career path to continue on, as a health informatics professional.

7 Recommendations and future work

The author recommends this topic for study or research to MHI students. But it depends on the individual's interest to continue on it for further knowledge or career.

The author recommends the MHI program of Dalhousie University have a HL7 V3 lab with the open source tools for HL7 in the near future. This will help the MHI students interested in this topic to have a practical experience in developing the HDF artifacts and models. In turn this experience would provide a useful health informatics career path to pursue for the students involved with it.

For this, the author thinks that a physical space, with necessary digital equipment and other university regulations have to be met to set up the HL7 lab. This is in the hands of the MHI program and Executive Committee to decide with the Dalhouise University for the accomplishment of the real lab in the future.

8 Limitations

Like most research and academic work, this internship work too has its limitations. These include, the limited knowledge of the author about HL7 V3. The voluminous information available on HL7 V3 electronically and textually, puts an immense amount of pressure in designing a specific module with time and space limitations. There was a limited amount of print material, such as books and journal articles. The major print resource used was an 88-page booklet. ^[7]

Due to which any amount of time spent on the topic would be considered as limited, as the topic is voluminous, industrious, dynamic, ever changing with new research outcomes every now and then. Hence users of this module are advised to look into the new developments on HLV3 and HL7V3 development framework, electronically and textually from time to time.

Due to time constraints, there was not sufficient time to seek written permission for reuse of diagrams originally produced by Canada Health Infoway and other sources, as required by Copyright Law. Hence next step involves in getting it done as per instructions available from Dalhousie's Copyright Office.^[8]

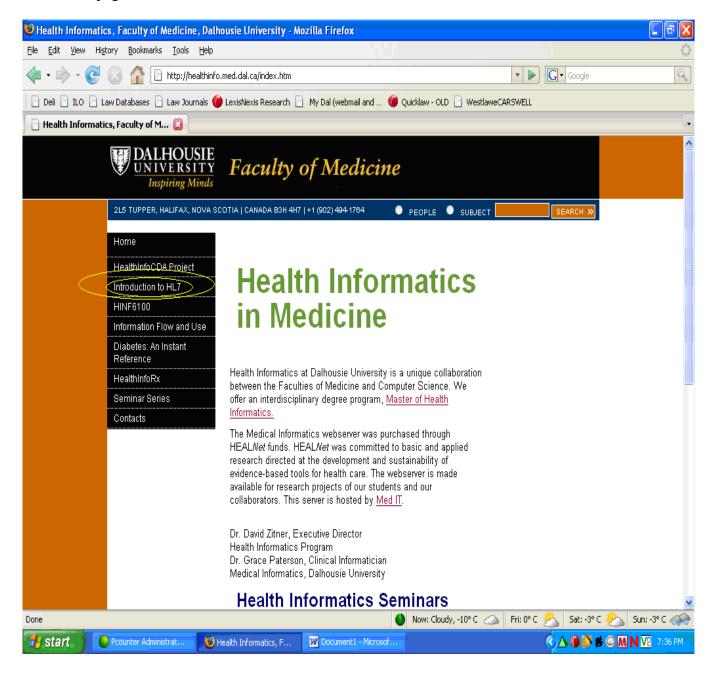
9 References

- 1) 'Medical Informatics' Dalhousie University http://informatics.medicine.dal.ca/OURHIPROGRAM.pdf, accessed on Dec 9th 2007
- 2) 'Health Informatics' Dalhousie University http://users.cs.dal.ca/~sraza/index.htm, accessed on Dec 9th 2007
- 3) 'Medical Informatics' Dalhousie University http://informatics.medicine.dal.ca/deptinfo.html, accessed on Dec 9th 2007
- 4) 'Medical Informatics' Dalhousie University http://informatics.medicine.dal.ca/files/CHICAP_final.pdf, accessed on Dec 9th 2007
- 5) 'Medical Informatics' Dalhousie University http://informatics.medicine.dal.ca/cochrane.html, accessed on Dec 9th 2007
- 6) 'Medical Informatics' Dalhousie University http://informatics.medicine.dal.ca/diabetes/, accessed on Dec 9th 2007
- 7) Andrew Hinchley. 'Understanding version 3: A primer on the HL7 Version 3 Communication Standard'. Alexander Mönch Publishing:Munich 2003
- 8) 'Dalhousie University Copyright Office' http://copyrightoffice.dal.ca/dalcopy.html, accessed on Dec 14th 2007

10 Appendices A B C D E F G

10.1 Appendix A

The 'home page' of Med.dal.ca



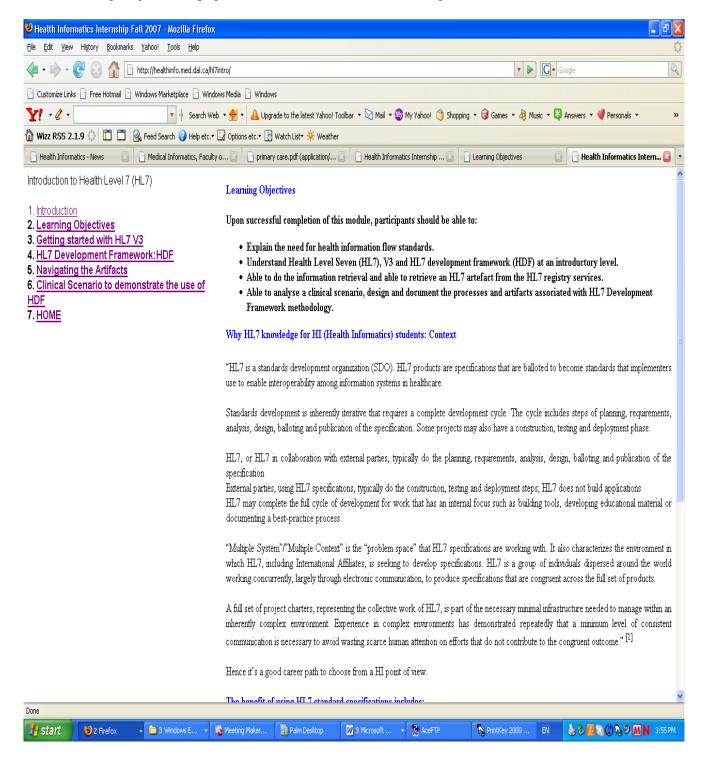
10.2 Appendix B

The 'Introduction' page of the HL7 V3 and HDF learning module



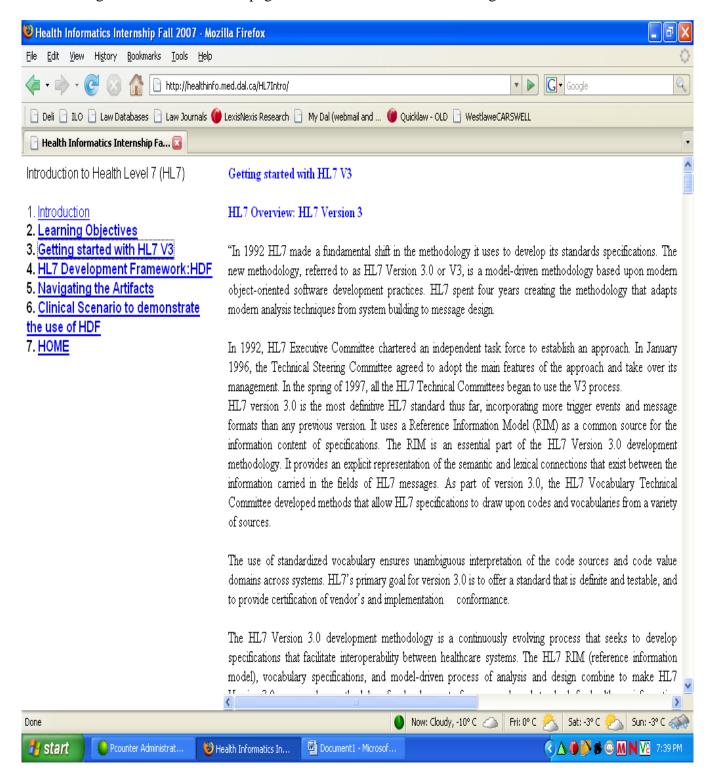
10.3 Appendix C

The 'Learning Objectives' page of the HL7 V3 and HDF learning module



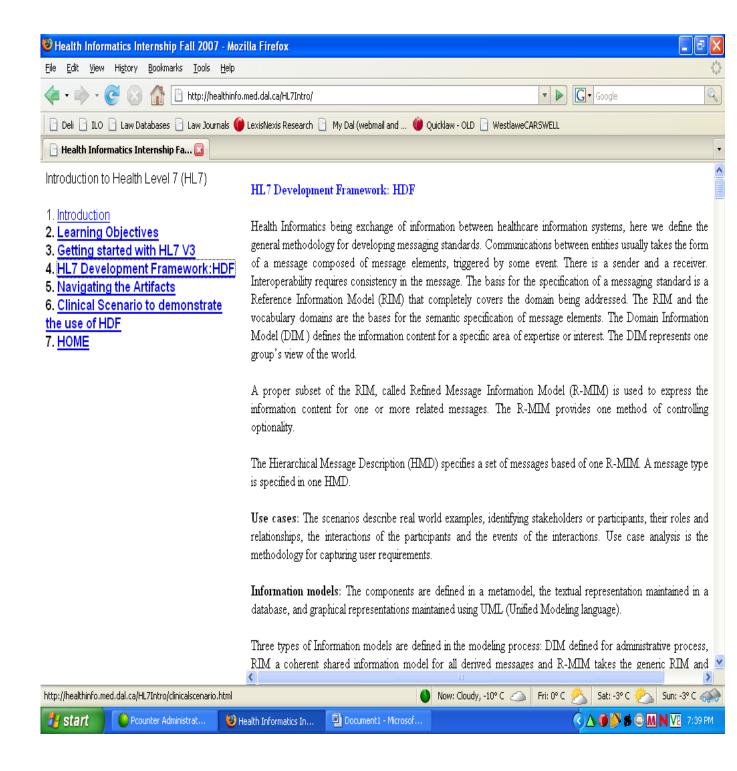
10.4 Appendix D

The 'Getting started with HL7 V3' page of the HL7 V3 and HDF learning module



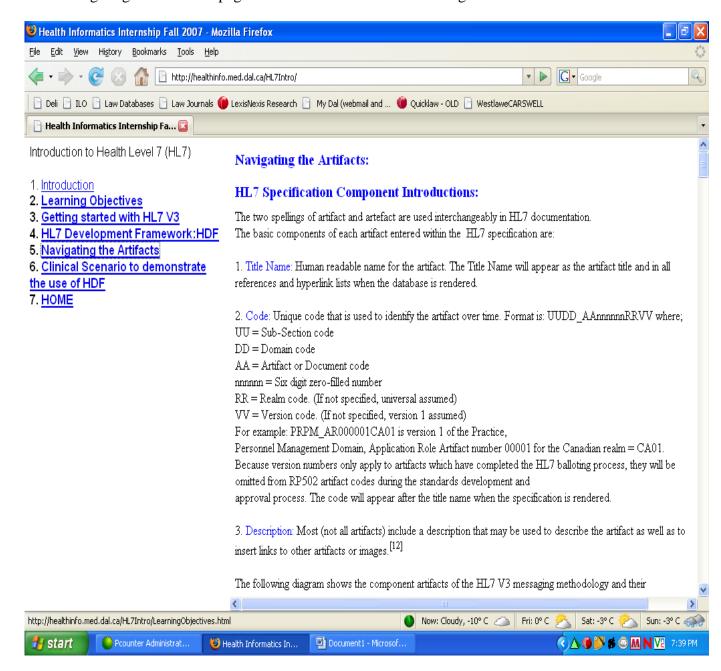
10.5 Appendix E

The 'HL7 Development framework' page of the HL7 V3 and HDF learning module



10.6 Appendix F

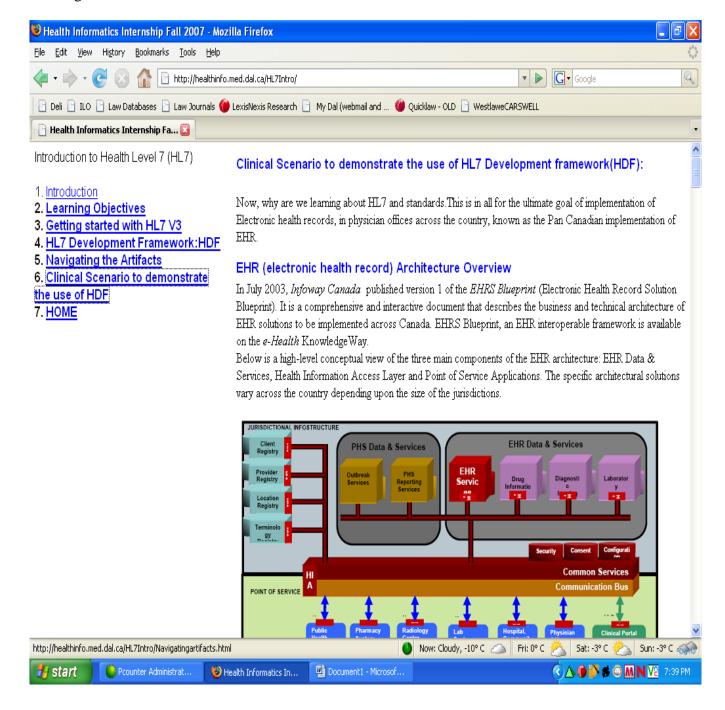
The 'Navigating the artifacts' page of the HL7 V3 and HDF learning module



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10.7 Appendix G

The 'Clinical Scenario to demonstrate the use of HDF' page of the HL7 V3 and HDF learning module



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