Public Services Advisory Committee
Tuesday, January 15, 2008
9:15 – 11:00 a.m.
Killam Room G62

1. New Year's updates and announcements.

2. Systems Update - Since the appointment of Marc Comeau, several advances have been made in support of the services that the Library provides. We'll have a review of these advances from Marc Comeau as well as discussion of short and mid-term priorities for the Systems Group.

3. LibGuides - a roundtable is being planned for next month to discuss "next steps" for the streamlining of Library service via our LibGuides. We'll have a discussion of topics to be covered.

4. Senate Library Review - Timeline and coordination of public services participation.

5. Information Literacy – update.

6. Statistics task force - an assessment of how, where and why we all collect statistics will advance current and future service planning initiatives. A task force is being proposed to make this assessment and to formulate recommendations to support these service planning initiatives.

7. LIBQUAL focus groups - the raw data from the 2007 LIBQUAL survey pointed to the continuing need for improvement in access, space and control issues. Several initiatives, such as increased number of online tutorials, a much improved Web presence and several space improvements are in place based on the 2007 raw data. As discussed by the LIBQUAL planning committee through the summer of 2007, it would be very helpful now to explore how these "post-LIBQUAL" initiatives are being received by our user groups **before** the next LIBQUAL survey is conducted.

8. Any other business.